



EUROPEAN COMMISSION
DIRECTORATE-GENERAL FOR JUSTICE AND CONSUMERS

Directorate B – Consumers
Unit B.1 – Consumer Policy and Sustainability

Brussels
JUST.B.1/JH

TO WHOM IT MAY CONCERN

**Subject: Ex-post evaluation of the Consumer Programme 2014-2020
(Contract Number JUST/2023/PR/SCOP/CONS/0024 implementing
framework contract No JUST/2020/PR/03/0001-LOT 1).**

The European Commission is financing the above study which is outlined below.

The ex-post evaluation of the Consumer Programme 2014-2020 aims to assess the main outcomes and results achieved and to identify the main problems and solutions with regard to its implementation, including against recommendations from the mid-term evaluation of the same Programme. The evaluation will also address the scope for simplification, the Programme's internal and external coherence including possible synergies/complementarities with other EU programmes, and the continued relevance of the objectives. The evaluation covers the period of the Consumer Programmes 2014-2020.

This study involves the collection of information from key stakeholders across 27 European countries through questionnaire surveys, interviews and focus groups. The output will be an evaluation study to support the Commission in preparing the ex-post evaluation report.

A consortium comprising RPA Risk & Policy Analysts (United Kingdom), RPA Europe Prague (Czech Republic), Civic Consulting (Germany), EPRD (Poland) and BIICL (United Kingdom) has been appointed to carry out the ex-post evaluation of the Consumer Programme 2014-2020.

I would be grateful for any assistance that you can provide to the consortium above as they collect information and data to inform this evaluation.

All queries about the ex-post evaluation of the Consumer Programme (2014-2020) should, in the first instance, be addressed to RPA's project manager Dr Barbara Janta (barbara.janta@rpald.co.uk).

Should additional information be required, you may wish to contact the responsible officer in the Directorate-General for Justice and Consumers (DG JUST), Ms Jana Hoskova (Jana.HOSKOVA@ec.europa.eu).

Thank you in advance for your cooperation.

Your sincerely,

(e-signed)
Daniela BANKIER
Head of Unit

