

creating a better place  
for people and wildlife



Date: 18th September 2020

Dear occupier, homeowner or business owner,

**Confirmation of instruction of work for Risk & Policy Analysts Ltd (RPA)**

Please accept this letter as confirmation that the Environment Agency has instructed Risk & Policy Analysts Limited (RPA) to assist in completing a project to collect survey results and your views of flood resilience in your property.

If you have any questions or concerns that cannot be answered by RPA please contact Rob Alexander by emailing [PFR@environment-agency.gov.uk](mailto:PFR@environment-agency.gov.uk)

Yours faithfully

Rob Alexander  
Flood and Coastal Risk Management Directorate  
Portfolio Team