

# Consumer Rights Directive Survey Prize Draw

## Rules

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Please read these prize draw rules carefully. If you enter our prize draw, we will assume that you have read these rules and that you agree to them.

1. Entrants must be aged 18 or over (by 1<sup>st</sup> September 2016) to be entered into the prize draw.
2. Entrants must be resident in the EU.
3. To enter the competition participants need to fully complete the consumer survey found at: [http://rpald.co.uk/Consumer\\_Rights\\_Directive](http://rpald.co.uk/Consumer_Rights_Directive).
4. Only one entry (i.e. completed consumer survey) per person will be permitted; any persons found to be submitting multiple or false entries will be excluded from the prize draw.
5. A person may complete a consumer survey for one country only; multiple country entries will result in exclusion from the prize draw.
6. All entries must be made directly by the person entering the competition.
7. One winner will be drawn from each of the following countries: **Bulgaria, Cyprus, Czech Republic, Germany, Estonia, Finland, Greece, France, Ireland, Italy, Lithuania, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, United Kingdom**. Your response to question one of the consumer survey *"Firstly, I am a resident of"* will determine into which country draw you are entered. There will be a total of 18 prizes awarded.
8. Entrants must provide a valid email address and full name to be entered in the prize draw; this can be provided in the last question of the survey.
9. The prize will be either a €30<sup>1</sup> Amazon voucher **or** a €30<sup>2</sup> gift MasterCard (see <http://www.theirperfectgift.co.uk/> for further details).
10. The prize draw will be held on 1<sup>st</sup> September 2016; entries must be received by 31<sup>st</sup> August (23:59 BST). The winners will be selected at random from all eligible entries received.

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<sup>1</sup> Winners wishing to receive an Amazon voucher but not in € (EURO) will be given the option to receive a £25 (GBP) Amazon voucher. These values are fixed and non-negotiable.

<sup>2</sup> Winners wishing to receive a gift MasterCard but not in € (EURO) will be given the choice of receiving a £25 (GBP) or \$30 (US) gift MasterCard as an alternative. These values are fixed and non-negotiable.

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## Terms and Conditions

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1. The promoter is: Risk & Policy Analysts Ltd (company no. 2484467) whose registered office is at Farthing Green House, 1 Beccles Road, Loddon, Norfolk, NR14 6LT.
2. Employees of Risk & Policy Analysts Ltd. or their family members or anyone else connected in any way with the competition or helping to set up the competition shall not be permitted to enter the competition.
3. There is no entry fee and no purchase necessary to enter this competition.
4. Route to entry for the competition and details of how to enter are via [http://rpald.co.uk/Consumer Rights Directive](http://rpald.co.uk/Consumer_Rights_Directive) .
5. Entrants must have satisfactorily completed the survey to be eligible for the prize draw.
6. Closing date for entry will be 31<sup>st</sup> August 2016 (23:59 BST). After this date the no further entries to the competition will be permitted.
7. No responsibility can be accepted for entries not received for whatever reason.
8. RPA accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by you as a result of entering the Prize Draw or accepting the prize. RPA further disclaims liability for any injury or damage to your or any other person's computer relating to or resulting from participation in or downloading any materials in connection with the Prize Draw.
9. The promoter reserves the right to cancel or amend the competition and these terms and conditions without notice in the event of a catastrophe, war, civil or military disturbance, act of God or any actual or anticipated breach of any applicable law or regulation or any other event outside of the promoter's control (Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other circumstances amounting to force majeure). Any changes to the competition will be notified to entrants as soon as possible by the promoter.
10. RPA reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, this Prize Draw with or without prior notice due to reasons outside its control (including, without limitation, in the case of anticipated, suspected or actual fraud). The decision of RPA in all matters under its control is final and binding and no correspondence will be entered into.
11. RPA is not responsible for inaccurate prize details supplied to any entrant by any third party connected with this competition.
12. No cash alternative to the prizes will be offered. The prizes are not transferable and non-exchangeable. Prizes are subject to availability and we reserve the right to substitute any prize with another of equivalent value without giving notice.
13. RPA accepts no responsibility for any costs associated with the prizes and not specifically included in the prize.

14. Winners will be chosen at random by computer software from all entries received and verified by Promoter.
15. The winner will be notified by email and/or telephone within 28 days of the closing date. If the winner cannot be contacted or does not claim the prize within 14 days of notification, we reserve the right to withdraw the prize from the winner and pick a replacement winner.
16. RPA will endeavour to send the prize within 28 days of the winner selecting their prize and notifying RPA. The prize will be sent to the winner by email or post.
17. RPA will not be responsible for any inability of the prize winner to take up the specified prize.
18. The promoter's decision in respect of all matters to do with the competition will be final and no correspondence will be entered into.
19. By entering this competition, an entrant is indicating his/her agreement to be bound by these terms and conditions.
20. The competition and these terms and conditions will be governed by English law and any disputes will be subject to the exclusive jurisdiction of the courts of England.
21. Any personal data relating to the winner or any other entrants will be used solely in accordance with current UK data protection legislation and will not be disclosed to a third party without the entrant's prior consent.
22. RPA shall use and take care of any personal information you supply to it as described in its privacy policy, a copy of which can be seen [here](#), and in accordance with data protection legislation. By entering the Prize Draw, you agree to the collection, retention, usage and distribution of your personal information in order to process and contact you about your Prize Draw entry.
23. Entry into the competition will be deemed as acceptance of these terms and conditions.
24. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter or any other Social Network. You are providing your information to Risk & Policy Analysts Ltd and not to any other party. The information provided will be used in conjunction with the following Privacy Policy found at <http://rpaltd.co.uk/Consumer Rights Directive>.